



TROUT RIVER FALLS

Country Lodge

- Trout River falls is pet friendly, but it is the owner's responsibility to clean up after your pets.
- **OUR CHALETS ARE NOT FENCED OFF.** We are a dog haven. Dogs are free to roam the property at the owner's discretion. Please ensure you are aware of your dog's whereabouts.
- Trout River Falls does **NOT** offer babysitting services for your dog.
- Owners will be expected to pay a day fee per dog. Please refer to the rates page for this charge.
- **ALL DOGS THAT VISIT TROUT RIVER FALLS HAVE TO BE SOCIALIZED.** There are other dogs on the property and we will not tolerate aggressive dogs.
- Your dogs must tolerate other farm animals.
- Please do not allow your pets to disturb wildlife which roams freely on the property.
- Please do not bring your dog if she is on heat.
- Please ensure that you control your male dog if he has **NOT been castrated**. No one likes to be humped and please ensure your dog does not bother other dogs.
- Trout River Falls trusts that you will not bring your pets in the event that they are injured or sick.
- Please respect pet safety and ensure that your pets are vaccinated, de-wormed and have had tick and flea treatment at least 2 – 3 weeks prior to your booking. Proof of vaccination is required before you check-in. **NO UPTO DATE VACCINATIONS... NO BOOKING!**
- Trout River Falls will not be held liable for any injuries, accidents, damage or death to your animal while staying with us. You bring your pets at your own risk.
- Please consider current and future guests when visiting Trout River Falls with your pets. Not everyone that visits us are "dog people."
- Excessive barking will not be tolerated. Please control your dogs.
- Your animals may not be unattended or left alone. Dullstroom has many pet friendly venues so please speak to management as they will be able to inform you of the pet friendly places.
- **We require a R500 security deposit to cover any potential damage to, or soiling of, our linen by your pets. This deposit will be refunded on departure provided there are no problems or issues.**
- Your dogs may not sleep on the couches/bed.
- Please do not use our blankets/towels in the room for your pets. It is your responsibility to supply all your pet's belongings.
- Please remember to bring your own towels & pet shampoo as your dog may get very dirty whilst visiting us.
- In the event that you or your dogs do not abide by these rules, you will be asked to leave the property immediately. **You will not receive a refund.**

**RESPONSIBLE PET OWNERS & WELL-BEHAVED DOGS
ARE WELCOME AT TROUT RIVER FALLS. PLEASE
ADHERE TO OUR RULES!**